

SSE - PA CONNECTIONS 2021



John G. Kruth
Program Chair
SSE-PA Conference



1
00:00:06,150 --> 00:00:03,510
welcome to the 2021 sscpa

2
00:00:07,749 --> 00:00:06,160
online connections conference my name is

3
00:00:09,990 --> 00:00:07,759
lauren brown i'm your arrangements chair

4
00:00:12,470 --> 00:00:10,000
and i'm here with john cruth our program

5
00:00:13,669 --> 00:00:12,480
chair now i want to just introduce you

6
00:00:15,990 --> 00:00:13,679
to the website

7
00:00:17,349 --> 00:00:16,000
um so you have the most benefit from

8
00:00:18,470 --> 00:00:17,359
this online experience

9
00:00:20,550 --> 00:00:18,480
and i'm going to ask john a few

10
00:00:22,070 --> 00:00:20,560
questions about how he's organized this

11
00:00:24,950 --> 00:00:22,080
year's conference

12
00:00:26,390 --> 00:00:24,960
so for those that are on the website

13
00:00:28,390 --> 00:00:26,400

it's important that you sign in

14

00:00:30,870 --> 00:00:28,400

to access all the goodies you must be

15

00:00:33,590 --> 00:00:30,880

signed in um to the to the website

16

00:00:36,350 --> 00:00:33,600

and and obviously a paid registrant and

17

00:00:38,389 --> 00:00:36,360

the website is ssc

18

00:00:39,670 --> 00:00:38,399

pa.healthyseminars.com i want to

19

00:00:41,190 --> 00:00:39,680

highlight a few things and as a

20

00:00:43,350 --> 00:00:41,200

highlight i'm going to ask our program

21

00:00:45,670 --> 00:00:43,360

chair john cruth a few questions

22

00:00:47,190 --> 00:00:45,680

so some of the menus that you really

23

00:00:49,110 --> 00:00:47,200

want to get familiar with

24

00:00:50,790 --> 00:00:49,120

is first thing is the calendar because

25

00:00:51,910 --> 00:00:50,800

we have live events happening between

26

00:00:54,950 --> 00:00:51,920

july 23rd

27

00:00:55,830 --> 00:00:54,960

and the 31st please note that everything

28

00:00:57,750 --> 00:00:55,840

is set

29

00:00:59,189 --> 00:00:57,760

in eastern standard time so think new

30

00:01:01,349 --> 00:00:59,199

york and toronto so when you're looking

31

00:01:03,510 --> 00:01:01,359

at the calendar and it says 7 p.m

32

00:01:05,109 --> 00:01:03,520

that is set for eastern standard time

33

00:01:05,990 --> 00:01:05,119

new york toronto so convert it to your

34

00:01:07,750 --> 00:01:06,000

time zone

35

00:01:09,350 --> 00:01:07,760

and we have john cruz to thank for cause

36

00:01:12,149 --> 00:01:09,360

that's where he's located so he

37

00:01:13,429 --> 00:01:12,159

he did the schedule so he got to choose

38

00:01:15,990 --> 00:01:13,439

his time zone

39

00:01:17,510 --> 00:01:16,000

two important features on this page one

40

00:01:19,270 --> 00:01:17,520

is you can download

41

00:01:21,270 --> 00:01:19,280

the full schedule we have this calendar

42

00:01:22,149 --> 00:01:21,280

here but you can actually download a pdf

43

00:01:24,149 --> 00:01:22,159

version

44

00:01:26,310 --> 00:01:24,159

and this is what it looks like now john

45

00:01:28,870 --> 00:01:26,320

you've often referred to this schedule

46

00:01:30,789 --> 00:01:28,880

as a menu what do you mean by that

47

00:01:31,990 --> 00:01:30,799

well you know there's so much happening

48

00:01:34,469 --> 00:01:32,000

this is nine days

49

00:01:35,749 --> 00:01:34,479

of events that were going on and we put

50

00:01:38,069 --> 00:01:35,759

a lot of time in

51
00:01:39,990 --> 00:01:38,079
for breaks between it because our goal

52
00:01:41,749 --> 00:01:40,000
is to get people to connect with

53
00:01:43,830 --> 00:01:41,759
each other that's the theme of the

54
00:01:46,230 --> 00:01:43,840
conference is connections

55
00:01:48,149 --> 00:01:46,240
and so rather than sitting and watching

56
00:01:49,030 --> 00:01:48,159
zoom events one after another after

57
00:01:51,830 --> 00:01:49,040
another

58
00:01:52,789 --> 00:01:51,840
i would i would recommend that people

59
00:01:55,190 --> 00:01:52,799
look at this

60
00:01:57,270 --> 00:01:55,200
as a menu and pick and choose what you

61
00:01:59,350 --> 00:01:57,280
think you'd really like to see

62
00:02:01,109 --> 00:01:59,360
that way you won't get tired and by the

63
00:02:04,230 --> 00:02:01,119

time the event's over you're just

64

00:02:04,950 --> 00:02:04,240

worn out take your time watch what you

65

00:02:07,749 --> 00:02:04,960

can watch

66

00:02:09,749 --> 00:02:07,759

live and a number of these events are

67

00:02:12,229 --> 00:02:09,759

going to be recorded right lauren

68

00:02:14,070 --> 00:02:12,239

yes we have a lot recorded so and i'm

69

00:02:15,910 --> 00:02:14,080

going to show you a few features on our

70

00:02:17,830 --> 00:02:15,920

how to find the talks by going either to

71

00:02:19,510 --> 00:02:17,840

the talk or the presenter link

72

00:02:21,589 --> 00:02:19,520

i just want to stay on this calendar

73

00:02:23,270 --> 00:02:21,599

page so john mentioned that it's a menu

74

00:02:25,430 --> 00:02:23,280

so don't expect

75

00:02:26,949 --> 00:02:25,440

to eat everything on the menu and you do

76

00:02:29,190 --> 00:02:26,959

have access to

77

00:02:31,830 --> 00:02:29,200

the lectures that are recorded until

78

00:02:33,190 --> 00:02:31,840

september 15th so we have live replays

79

00:02:35,910 --> 00:02:33,200

and live q and a's

80

00:02:37,589 --> 00:02:35,920

from july 23rd to 31st check out the

81

00:02:41,030 --> 00:02:37,599

calendar for all these times

82

00:02:42,550 --> 00:02:41,040

so for example i'll click on the day

83

00:02:44,229 --> 00:02:42,560

three event

84

00:02:45,589 --> 00:02:44,239

you can see it will list the times in

85

00:02:48,390 --> 00:02:45,599

eastern standard time

86

00:02:48,949 --> 00:02:48,400

the talk and the room so we have

87

00:02:50,869 --> 00:02:48,959

different

88

00:02:53,030 --> 00:02:50,879

rooms here and that's to get you into

89

00:02:54,630 --> 00:02:53,040

the zoom room to watch the lecture

90

00:02:56,150 --> 00:02:54,640

so that's what you would click on is the

91

00:02:57,509 --> 00:02:56,160

different room here in the schedule on

92

00:02:58,550 --> 00:02:57,519

the calendar so if you're trying to get

93

00:03:01,589 --> 00:02:58,560

to a room

94

00:03:03,830 --> 00:03:01,599

or a talk at a specific time do click on

95

00:03:05,110 --> 00:03:03,840

the room on the right hand side and that

96

00:03:06,869 --> 00:03:05,120

will take you there

97

00:03:08,470 --> 00:03:06,879

if the time has passed or you just want

98

00:03:09,910 --> 00:03:08,480

to watch the recording then just click

99

00:03:11,990 --> 00:03:09,920

on the link and it'll take you to the

100

00:03:13,830 --> 00:03:12,000

page where the recording is as well

101
00:03:15,110 --> 00:03:13,840
so that's the next thing i want to take

102
00:03:17,270 --> 00:03:15,120
you to is to

103
00:03:18,790 --> 00:03:17,280
the um to the lecture so i'm going to

104
00:03:21,750 --> 00:03:18,800
click on talks here

105
00:03:23,910 --> 00:03:21,760
so if you're looking um to watch a talk

106
00:03:25,190 --> 00:03:23,920
um you can go to any specific talk here

107
00:03:25,990 --> 00:03:25,200
when you find a talk that you want to

108
00:03:27,910 --> 00:03:26,000
listen to

109
00:03:30,630 --> 00:03:27,920
you can click on it so here i want to

110
00:03:33,350 --> 00:03:30,640
listen to the talk by let's moving on

111
00:03:34,630 --> 00:03:33,360
a talk by william benson so when i click

112
00:03:36,869 --> 00:03:34,640
on this talk

113
00:03:39,509 --> 00:03:36,879

you'll notice a few things on the page

114

00:03:40,470 --> 00:03:39,519

if it has a live event and has not

115

00:03:42,390 --> 00:03:40,480

happened yet

116

00:03:44,470 --> 00:03:42,400

it will have that at the top so right

117

00:03:45,750 --> 00:03:44,480

now i can see i can join bill banks and

118

00:03:48,070 --> 00:03:45,760

on the 24th

119

00:03:49,910 --> 00:03:48,080

at 5 10 eastern standard time in the

120

00:03:52,710 --> 00:03:49,920

evening and i can

121

00:03:54,949 --> 00:03:52,720

join the live replay with all of you and

122

00:03:55,270 --> 00:03:54,959

also interact with dr bill bankston and

123

00:03:59,589 --> 00:03:55,280

ask

124

00:04:01,509 --> 00:03:59,599

questions i could also watch the lecture

125

00:04:03,190 --> 00:04:01,519

on that page so i can go to that page

126
00:04:06,390 --> 00:04:03,200
and just watch the lecture as well and

127
00:04:09,750 --> 00:04:06,400
it will be on this website on this page

128
00:04:11,750 --> 00:04:09,760
starting late july 23rd you can also go

129
00:04:13,429 --> 00:04:11,760
to the presenter page and so if i want

130
00:04:15,990 --> 00:04:13,439
to listen to whatever bill's doing

131
00:04:17,030 --> 00:04:16,000
again i click on bills link it takes me

132
00:04:19,430 --> 00:04:17,040
to his page

133
00:04:21,189 --> 00:04:19,440
you can see there there's the video now

134
00:04:23,430 --> 00:04:21,199
do know that if it says

135
00:04:24,469 --> 00:04:23,440
you must enroll in this course one of

136
00:04:26,230 --> 00:04:24,479
two things

137
00:04:28,070 --> 00:04:26,240
either you're not actually signed into

138
00:04:30,150 --> 00:04:28,080

the website so you do need to be signed

139

00:04:33,189 --> 00:04:30,160

in in order to access the video

140

00:04:34,070 --> 00:04:33,199

or it's before we released it on july

141

00:04:38,310 --> 00:04:34,080

23rd

142

00:04:40,070 --> 00:04:38,320

passes all the videos will be

143

00:04:42,150 --> 00:04:40,080

available on the site to watch like this

144

00:04:44,310 --> 00:04:42,160

one and so

145

00:04:46,070 --> 00:04:44,320

just a big reminder on the talks the

146

00:04:48,950 --> 00:04:46,080

link to the live event is here

147

00:04:49,830 --> 00:04:48,960

and then the video is also on that page

148

00:04:51,670 --> 00:04:49,840

john now

149

00:04:53,990 --> 00:04:51,680

not all of the not all of the talks are

150

00:04:55,430 --> 00:04:54,000

recorded no

151

00:04:57,030 --> 00:04:55,440

all the talks in the main room were

152

00:04:58,550 --> 00:04:57,040

recorded

153

00:05:00,870 --> 00:04:58,560

and a number of the talks that are in

154

00:05:02,070 --> 00:05:00,880

some of the other convention rooms

155

00:05:04,469 --> 00:05:02,080

do you want to look at the convention

156

00:05:06,629 --> 00:05:04,479

rooms yeah very good point so let's go

157

00:05:09,430 --> 00:05:06,639

to the convention room so the main room

158

00:05:09,749 --> 00:05:09,440

is you have a main room and this is the

159

00:05:11,270 --> 00:05:09,759

hub

160

00:05:13,110 --> 00:05:11,280

of the conference and all these are

161

00:05:14,390 --> 00:05:13,120

recorded and when you go to the main

162

00:05:15,909 --> 00:05:14,400

room john i just want to show them what

163

00:05:16,550 --> 00:05:15,919

this looks like when you go to the main

164

00:05:18,950 --> 00:05:16,560

room

165

00:05:20,390 --> 00:05:18,960

when you click on that link it will tell

166

00:05:22,469 --> 00:05:20,400

you the next

167

00:05:24,230 --> 00:05:22,479

day event that's going to start so when

168

00:05:26,469 --> 00:05:24,240

john and i are recording this it's going

169

00:05:27,189 --> 00:05:26,479

to start on july 23rd the next main room

170

00:05:28,550 --> 00:05:27,199

event

171

00:05:30,150 --> 00:05:28,560

it tells you the times in eastern

172

00:05:31,029 --> 00:05:30,160

standard time it has a countdown and a

173

00:05:32,550 --> 00:05:31,039

schedule

174

00:05:34,230 --> 00:05:32,560

so this is where you go and this is

175

00:05:35,510 --> 00:05:34,240

where you'll find the main event so you

176

00:05:37,510 --> 00:05:35,520

just have to come to this page and you

177

00:05:39,830 --> 00:05:37,520

can find everything you need

178

00:05:41,189 --> 00:05:39,840

going back to the conventions room if

179

00:05:43,670 --> 00:05:41,199

you go to these other rooms

180

00:05:45,670 --> 00:05:43,680

these will just be zoom rooms so john

181

00:05:47,029 --> 00:05:45,680

can you differentiate between the main

182

00:05:49,749 --> 00:05:47,039

rooms and these other rooms

183

00:05:51,350 --> 00:05:49,759

and i do want to re reiterate your point

184

00:05:52,710 --> 00:05:51,360

that all the main room lectures are

185

00:05:53,830 --> 00:05:52,720

recorded and will be available you to

186

00:05:56,790 --> 00:05:53,840

watch on demand

187

00:05:57,909 --> 00:05:56,800

from july 23rd till september 15th

188

00:05:59,830 --> 00:05:57,919

actually

189

00:06:01,029 --> 00:05:59,840

the other rooms these rooms that john's

190

00:06:03,110 --> 00:06:01,039

going to talk about

191

00:06:04,950 --> 00:06:03,120

some of them were recorded but not all

192

00:06:06,230 --> 00:06:04,960

so just be aware of that

193

00:06:08,309 --> 00:06:06,240

go ahead john and tell us a little bit

194

00:06:09,749 --> 00:06:08,319

about these different rooms so

195

00:06:11,430 --> 00:06:09,759

a lot of people would wonder why don't

196

00:06:12,710 --> 00:06:11,440

we have everything in one room why do we

197

00:06:14,309 --> 00:06:12,720

have things spread out

198

00:06:15,909 --> 00:06:14,319

well because the theme of this

199

00:06:17,909 --> 00:06:15,919

conference is connections

200

00:06:19,350 --> 00:06:17,919

it's not just about sitting and watching

201
00:06:22,070 --> 00:06:19,360
people give lectures

202
00:06:23,189 --> 00:06:22,080
all day long the idea is that we're

203
00:06:24,309 --> 00:06:23,199
going to have some talks that are

204
00:06:26,710 --> 00:06:24,319
related to esp

205
00:06:27,749 --> 00:06:26,720
in the esp room we have some talks that

206
00:06:30,230 --> 00:06:27,759
are related to edge

207
00:06:32,309 --> 00:06:30,240
science in the edge science room and on

208
00:06:34,550 --> 00:06:32,319
for each of these different rooms

209
00:06:35,430 --> 00:06:34,560
so as you're looking at the schedule you

210
00:06:38,150 --> 00:06:35,440
might see

211
00:06:39,990 --> 00:06:38,160
this talk is going on in the energy room

212
00:06:41,270 --> 00:06:40,000
well you can go to the energy room and

213
00:06:44,070 --> 00:06:41,280

watch the talk

214

00:06:45,110 --> 00:06:44,080

but anytime you want you can go into the

215

00:06:47,430 --> 00:06:45,120

energy room

216

00:06:49,189 --> 00:06:47,440

and see if there's other conversations

217

00:06:51,830 --> 00:06:49,199

with like-minded people

218

00:06:53,350 --> 00:06:51,840

interested in talking about pk or subtle

219

00:06:55,430 --> 00:06:53,360

energies of the body

220

00:06:57,749 --> 00:06:55,440

you can go in the experiences room and

221

00:06:59,749 --> 00:06:57,759

either share experiences or hear about

222

00:07:00,550 --> 00:06:59,759

other people's experiences within that

223

00:07:04,150 --> 00:07:00,560

room

224

00:07:06,150 --> 00:07:04,160

associated with them

225

00:07:07,670 --> 00:07:06,160

the two that are kind of confusing might

226

00:07:09,350 --> 00:07:07,680

be the lounge

227

00:07:11,510 --> 00:07:09,360

and the lounge is some place where you

228

00:07:14,150 --> 00:07:11,520

might hear cultural activities

229

00:07:15,990 --> 00:07:14,160

maybe historical information and have

230

00:07:17,830 --> 00:07:16,000

discussions on those topics

231

00:07:19,110 --> 00:07:17,840

and the bar well that's pretty

232

00:07:20,870 --> 00:07:19,120

self-explanatory

233

00:07:23,270 --> 00:07:20,880

so there's not any presentations going

234

00:07:24,790 --> 00:07:23,280

to go on in a bar well no formal one so

235

00:07:25,990 --> 00:07:24,800

who knows what's going to happen within

236

00:07:27,909 --> 00:07:26,000

that environment

237

00:07:29,749 --> 00:07:27,919

but it's a it's a great opportunity for

238

00:07:30,070 --> 00:07:29,759

you just to spend time and look for

239

00:07:32,150 --> 00:07:30,080

other

240

00:07:33,589 --> 00:07:32,160

people within the different convention

241

00:07:36,710 --> 00:07:33,599

rooms so

242

00:07:38,150 --> 00:07:36,720

if after a lecture or regardless if

243

00:07:39,589 --> 00:07:38,160

people want to have discussions and

244

00:07:40,469 --> 00:07:39,599

speak with the speaker or continue

245

00:07:42,309 --> 00:07:40,479

discussion

246

00:07:43,670 --> 00:07:42,319

they can choose to go into these rooms

247

00:07:44,390 --> 00:07:43,680

to see if there's any discussions

248

00:07:46,070 --> 00:07:44,400

happening

249

00:07:47,990 --> 00:07:46,080

and they can also go to the forum so

250

00:07:50,070 --> 00:07:48,000

that's the other place under general

251
00:07:51,189 --> 00:07:50,080
discussions you can continue discussions

252
00:07:53,350 --> 00:07:51,199
and create your own

253
00:07:54,390 --> 00:07:53,360
forum post going where we can continue

254
00:07:55,869 --> 00:07:54,400
to discuss

255
00:07:58,150 --> 00:07:55,879
the other boxes here are kind of

256
00:07:59,029 --> 00:07:58,160
self-explanatory john can you just

257
00:08:00,950 --> 00:07:59,039
explain

258
00:08:02,869 --> 00:08:00,960
um schedule your own event because that

259
00:08:04,710 --> 00:08:02,879
kind of ties into these convention room

260
00:08:06,550 --> 00:08:04,720
themes as well i believe

261
00:08:08,950 --> 00:08:06,560
right these other rooms that we have all

262
00:08:10,790 --> 00:08:08,960
these these other zoom rooms

263
00:08:12,790 --> 00:08:10,800

the schedule will be available for them

264

00:08:13,830 --> 00:08:12,800

but anytime there's not something

265

00:08:15,589 --> 00:08:13,840

scheduled

266

00:08:17,670 --> 00:08:15,599

if you want to meet with some people to

267

00:08:20,550 --> 00:08:17,680

have a discussion on a certain topic

268

00:08:21,110 --> 00:08:20,560

you can go into this forum and post hey

269

00:08:24,710 --> 00:08:21,120

at

270

00:08:26,710 --> 00:08:24,720

you know 5 p.m uh european time

271

00:08:28,629 --> 00:08:26,720

we're going to meet in the energy room

272

00:08:29,990 --> 00:08:28,639

and talk about pk

273

00:08:31,749 --> 00:08:30,000

you may even say we're going to have

274

00:08:34,230 --> 00:08:31,759

this discussion in french

275

00:08:35,509 --> 00:08:34,240

because it might be from french speaking

276

00:08:37,589 --> 00:08:35,519

individuals

277

00:08:39,029 --> 00:08:37,599

if you're in australia you might set it

278

00:08:41,589 --> 00:08:39,039

up for having experienced

279

00:08:43,110 --> 00:08:41,599

discussions in the experiences room at a

280

00:08:45,509 --> 00:08:43,120

time that's convenient for your

281

00:08:47,430 --> 00:08:45,519

for people that from your area as well

282

00:08:48,230 --> 00:08:47,440

so you can schedule your own time and

283

00:08:49,910 --> 00:08:48,240

your own event

284

00:08:52,150 --> 00:08:49,920

even if you're not on the official

285

00:08:55,350 --> 00:08:52,160

schedule gives people an opportunity for

286

00:08:58,230 --> 00:08:55,360

more connections thank you john for that

287

00:08:59,030 --> 00:08:58,240

and so again just to summarize to get

288

00:09:02,389 --> 00:08:59,040

the most

289

00:09:04,949 --> 00:09:02,399

benefit out of the online conference

290

00:09:06,870 --> 00:09:04,959

do remember the talks link this way you

291

00:09:08,949 --> 00:09:06,880

can go to a specific talk

292

00:09:10,230 --> 00:09:08,959

and then when you click on the link the

293

00:09:12,150 --> 00:09:10,240

recording will be there

294

00:09:13,509 --> 00:09:12,160

from the main room um if it's been a

295

00:09:16,310 --> 00:09:13,519

main room lecture

296

00:09:16,870 --> 00:09:16,320

and also a link will be there on that

297

00:09:19,350 --> 00:09:16,880

page

298

00:09:20,389 --> 00:09:19,360

if there is a live event with a live

299

00:09:23,269 --> 00:09:20,399

replay

300

00:09:24,070 --> 00:09:23,279

the other way to uh to find timely

301
00:09:25,990 --> 00:09:24,080
events though

302
00:09:27,509 --> 00:09:26,000
like so you're up now and you want to

303
00:09:30,870 --> 00:09:27,519
watch a lecture and it's

304
00:09:31,829 --> 00:09:30,880
during july 23rd 31st is to download the

305
00:09:34,310 --> 00:09:31,839
calendar

306
00:09:35,030 --> 00:09:34,320
and also to either click on any of these

307
00:09:37,269 --> 00:09:35,040
days

308
00:09:39,590 --> 00:09:37,279
and when you click on the day it will

309
00:09:41,910 --> 00:09:39,600
tell you what is scheduled what talk

310
00:09:43,590 --> 00:09:41,920
and it'll tell you what room to go to to

311
00:09:45,750 --> 00:09:43,600
watch that talk

312
00:09:47,750 --> 00:09:45,760
and so that's all available there and as

313
00:09:49,590 --> 00:09:47,760

you can see it will list the time

314

00:09:51,910 --> 00:09:49,600

in eastern standard time because that is

315

00:09:52,949 --> 00:09:51,920

our our source time zone new york

316

00:09:54,790 --> 00:09:52,959

toronto

317

00:09:56,550 --> 00:09:54,800

but based on however your computer is

318

00:09:57,750 --> 00:09:56,560

set up the calendar so i'm on the

319

00:09:59,910 --> 00:09:57,760

pacific west coast

320

00:10:01,430 --> 00:09:59,920

it will also convert the time for my

321

00:10:03,350 --> 00:10:01,440

local time so i know

322

00:10:05,110 --> 00:10:03,360

what time everything is starting right

323

00:10:07,030 --> 00:10:05,120

so to help you out

324

00:10:09,509 --> 00:10:07,040

and so those are the main pages to look

325

00:10:11,829 --> 00:10:09,519

at the calendar page is important

326

00:10:12,630 --> 00:10:11,839

and the talks page easiest way to find

327

00:10:13,829 --> 00:10:12,640

the lectures

328

00:10:15,590 --> 00:10:13,839

and then if you want continued

329

00:10:16,790 --> 00:10:15,600

networking you can check out the

330

00:10:19,350 --> 00:10:16,800

convention rooms

331

00:10:20,790 --> 00:10:19,360

and you can check out the forums as well

332

00:10:23,030 --> 00:10:20,800

for continued um

333

00:10:24,630 --> 00:10:23,040

connecting with each other john i want

334

00:10:26,470 --> 00:10:24,640

to thank you and your team for putting

335

00:10:29,670 --> 00:10:26,480

together a beautiful conference

336

00:10:31,110 --> 00:10:29,680

and we look forward to i'm hosting on

337

00:10:33,509 --> 00:10:31,120

this during july 23rd

338

00:10:35,030 --> 00:10:33,519

31st remember you have access to the

339

00:10:36,389 --> 00:10:35,040
recordings that we create until

340

00:10:38,389 --> 00:10:36,399
september 15th

341

00:10:39,430 --> 00:10:38,399
and if you do need help there is a

342

00:10:42,069 --> 00:10:39,440
contact link

343

00:10:43,509 --> 00:10:42,079
and if you use that link send in a help

344

00:10:45,190 --> 00:10:43,519
we call a support ticket

345

00:10:47,750 --> 00:10:45,200
and somebody will respond to you in a

346

00:10:49,430 --> 00:10:47,760
timely manner and we also below will

347

00:10:51,030 --> 00:10:49,440
keep adding your questions if we get a

348

00:10:53,430 --> 00:10:51,040
lot of the common questions

349

00:10:55,829 --> 00:10:53,440
we'll keep putting them here for you to

350

00:10:58,150 --> 00:10:55,839
look at so do know on the contact pages

351

00:11:00,470 --> 00:10:58,160

below we will have some of the most

352

00:11:02,310 --> 00:11:00,480

common questions we have

353

00:11:03,990 --> 00:11:02,320

thank you very much john and i i look

354

00:11:07,030 --> 00:11:04,000

forward to spending time with you